

Health Care Benefit Managers

UnitedHealthcare Student Resources may contract with others to help us in managing your health plan benefits. These entities are called Health Care Benefit Managers.

Health Care Benefit Manager means a person or entity providing services to, or acting on behalf of, a health insurance carrier, that directly or indirectly impacts the determination or utilization of benefits for, or patient access to, health care services, drugs, and supplies including, but not limited to:

- Certification of benefits or care / medical necessity determinations
- Utilization review (concurrent review / retro review)
- Benefit determinations
- Claims processing
- Case Management

The following is a list of Health Care Benefit Managers that UnitedHealthcare StudentResources currently contracts with and the services they perform:

- OptumRx, Inc. provides clinical prior authorizations for prescription drug services
- Dental Benefit Providers, Inc. provides clinical prior authorizations for dental services, including claims adjudication
- Spectera, Inc. performs claims adjudication for vision services
- Optum Health Care Solutions, LLC provides concurrent review and pre-determination of benefits for Physical Therapy.
- Medical Review Institute of America (MRloA) provides Pre-Determination clinical reviews for certain services
- Optum Global Advantage Puerto Rico provides end to end case management solutions